



**A disciplined approach to  
overlaying strategy, data,  
community interaction,  
and commitment to mission.**



**COMMUNITY  
HEALTH NEEDS  
ASSESSMENT**

Health  
**Redeemer**

**2025 REPORT**

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# ▶ Introduction

## EXECUTIVE SUMMARY

Redeemer Health uses its tri-annual Community Health Needs Assessment as a compass, making sure we always face the right direction. What's in that direction?

- **Confidence** that we're providing the right services to the people who need them.
- **Validation** that what we're prioritizing actually makes a difference in our community.
- **Tools** that help us measure the outcomes that make our mission tangible.
- **Connection** to our service areas, reminding us that population numbers actually represent our neighbors.
- **Opportunity** to self-examine and adjust when necessary.
- **Compliance** with the U.S. Patient Protection and Affordable Care Act of 2010.

## WHAT IS A COMMUNITY HEALTH NEEDS ASSESSMENT?

The U.S. Patient Protection and Affordable Care Act (PPACA) of 2010 includes a provision requiring all non-profit hospitals to conduct a Community Health Needs Assessment (CHNA). The CHNA is the process by which a non-profit hospital evaluates the health needs of the community it serves. The assessment identifies needs, gaps, assets and resources as they relate to the health of the community. The results can then be used to plan, manage, and evaluate community health initiatives.

The assessment must include an implementation strategy as well. The implementation plan must outline how the hospital proposes to address unmet needs in the coming years. Not-for-profit hospitals are required to conduct a CHNA every three years and implement strategies to address identified priority needs in the interim.

The CHNA process helps not-for-profit health care organizations fulfill their community benefit mission. The provision of community benefit is essential to not-for-profit health care organizations and the basis of tax exemption. The CHNA is a form of community benefit and is designed to improve the health of communities and increase access to needed care.

The Internal Revenue Service (IRS) is responsible for regulating and enforcing the CHNA section of the PPACA. [The IRS provides general guidelines](#) to not-for-profit hospitals regarding fulfilling the requirement.

[Loyola University of Chicago, Health Sciences Campus, © 2024](#)

## WHAT YOU CAN EXPECT

Conducting a Community Health Needs Assessment (CHNA) is required for systems like Redeemer Health, but it's more than just a mandate. It's a disciplined approach to overlaying strategy, data, community interaction, and commitment to mission. What you will see on these pages is both a reflection on the commitments Redeemer Health made in recent years, and a new set of commitments that will be the focus from 2025 to 2028.

We will start by sharing Redeemer Health's history and an overview of its services and service area. Then we will share a cross-section of our awards, accreditations and quality standards.

**We have collated data from four sources that support our community initiative decisions, to be implemented and prioritized between 2025 and 2028:**

1. [A Community Health Needs Assessment survey of our own](#), collecting input from more than 840 neighbors in our service area.
2. [The 2025 County Health Rankings & Roadmaps](#) from the University of Wisconsin Population Health Institute at the School of Medicine and Public Health.
3. [The Montgomery County Community Health Assessment](#), published in March 2025.
4. [Interviews with subject matter experts](#) in our Southeastern Pennsylvania service area, most notably leaders in the field of food insecurity.

And, finally, we will share a synopsis of our initiatives from the last two CHNA cycles, published in 2022 and 2019.

If you have questions, or would like further information about Redeemer Health's CHNA, you can [click here](#), email [info@holyredeemer.com](mailto:info@holyredeemer.com), or call **800-818-4747**.



## HISTORY AND OVERVIEW

With an emphasis on providing a continuum of care, Redeemer Health remains true to its mission to care, comfort and heal, following the example of Jesus, proclaiming the hope God offers in the midst of human struggle.

The health system's founders, the Sisters of the Redeemer, traveled to America in 1924 to provide care in the home to the sick and the poor. The original Catholic mission continues at Redeemer Health, and has evolved to include acute care, home health and hospice, skilled nursing, personal care, memory care, physician practices, ambulatory care, retirement communities, low-income housing, independent living communities, and community living for the homeless and for individuals with intellectual and developmental disabilities.



**3,100 EMPLOYEES**



**119 REDEEMER HEALTH PHYSICIANS**

**47 ADVANCED CARE PRACTITIONERS**

With corporate offices in Montgomery County, Pa., Redeemer Health serves southeastern Pennsylvania, in addition to neighboring areas in New Jersey.

Among its wide array of clinical services, Redeemer Health places a particular focus on cancer care, women's health, cardiovascular health and orthopedics. In 2021 Cooper University Health Care and Redeemer Health announced a partnership, creating an integrated cancer program at Holy Redeemer Hospital that is overseen by MD Anderson Cancer Center at Cooper. The partnership expands advanced cancer care in Philadelphia, Montgomery, and Bucks counties by offering access to proven cancer treatment protocols, cancer experts, clinical research, and patient support and education resources through MD Anderson at Cooper.

Holy Redeemer Hospital is a 239-bed general acute care hospital with a comprehensive roster of outpatient and ambulatory care services. The Redeemer Health compendium of services includes emergency care, and comprehensive inpatient and outpatient services (cardiology, oncology, orthopedics and rehab, pulmonary medicine, imaging services, and a sleep disorders center).

The hospital has highly regarded programs in obstetrics and gynecology, overseeing more than 11,000 deliveries since FY21, high-risk maternal-fetal medicine, neonatal intensive care in partnership with Children’s Hospital of Philadelphia (CHOP), breast and heart health, and gynecologic oncology.

The hospital houses a 24-bed inpatient senior behavioral health unit, a 21-bed transitional care unit, and a wound care center to address more specific needs. Its orthopedics service line includes surgical and nonsurgical treatments and a sports medicine center that includes therapeutic aquatic facilities.

Holy Redeemer Hospital holds academic affiliations in nursing with several local colleges and universities, including Drexel University, Gwynedd Mercy University, Holy Family University, LaSalle University, Community College of Philadelphia, Temple University, Jersey College, Roxborough School of Nursing and Villanova University.

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## ► Quality

Our physicians and hospital teams are well known for their expertise and have earned the hospital an outstanding reputation for medical and surgical excellence. As a result of our commitment to excellence, the following distinctions have been accomplished in recent years:



- Holy Redeemer Hospital was named one of the country’s “100 Great Community Hospitals” by Becker’s Hospital Review.
- Excellence in Patient Safety recognition awarded by the Hospital and Healthsystem Association of Pennsylvania in 2022 and 2023.
- Hospital Safety “A” grade earned from the Leapfrog Group twice a year, every year since 2019. As of May 1, 2025, this puts Redeemer Health in the company of only 135 hospitals nationwide (less than 5%) and only 10 in PA (less than 18%).
- Recertification as a Primary Stroke Center until 2026.
- St. Joseph Manor was ranked fourth and Little Flower Manor was ranked second in their categories, in Newsweek’s “America’s Best Nursing Homes” in Pennsylvania.
- Blue Distinction Center award for exceptional care and results for all deliveries by Blue Cross Blue Shield.
- Three-year accreditation from the Commission on Cancer through our partnership with MD Anderson Cancer Center at Cooper in qualifying as a Comprehensive Community Cancer Program, with 34 quality standards and maintaining levels of excellence in the delivery of comprehensive patient-centered care.
- Redeemer Health’s Ambulatory Surgery Center (ASC) has been recognized in Newsweek’s 2024 list of “America’s Best Ambulatory Surgery Centers”.
- Holy Redeemer Hospital received the American Heart Association’s Get With The Guidelines® Stroke: Gold Plus achievement award for its commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines, ultimately leading to more lives saved and reduced disability.
- Holy Redeemer Hospital received the American Heart Association’s Target: Type 2 Diabetes™ Honor Roll award. This helps ensure patients with Type 2 diabetes, who might be at higher risk for complications, receive the most up-to-date, evidence-based care when hospitalized due to stroke.



- Lafayette, St. Joseph Manor and Little Flower Manor all earned consistent 5-star ratings from Medicare in Care Compare cycles dating back to 2022, based on performance in health inspections, staffing and quality.
- Redeemer Health’s Support at Home has received the distinguished 2023, 2024 and 2025 Best of Home Care - Leader in Experience Awards from HCP, the leading firm in experience management for home care. This is the highest recognition awarded by HCP and is given to select home care businesses that consistently rank among the very best in ten or more quality metrics.
- Holy Redeemer Hospital was notified by the Hospital and Healthsystem Association of Pennsylvania (HAP) in January, April and again in October 2023 that it consistently demonstrated low rates of health care-associated infections, earning an Excellence in Patient Safety Recognition.
- Holy Redeemer Hospital was reaccredited by both ISO 9001 and NIAHO, signifying the ability to meet or exceed strict criteria concerning consistent service, operational efficiency, and patient safety standards set by the U.S. Centers for Medicare and Medicaid Services.
- Redeemer Health Support at Home received the distinguished Best of Home Care Leader in Experience Award in 2023, 2024 and 2025, from HCP, the leading firm in experience management for home care.



## ► Volume and Service Areas

Holy Redeemer Hospital defines its targeted service area as the following zip codes in Bucks, Montgomery, and Philadelphia counties. These areas represent 78 percent of Holy Redeemer Hospital’s inpatient admissions plus nearby areas.

- Bucks County: 18966, 18974, 19020, 19053
- Montgomery County: 19006, 19009, 19027, 19038, 19046, 19090
- Philadelphia County: 19111, 19114, 19115, 19116, 19124, 19135, 19136, 19149, 19152, 19154

The hospital’s patient volumes in recent years have been:

	CY22	CY23	CY24
Inpatient Admissions	12,255	12,334	12,059
Outpatient Visits	142,772	133,944	129,747
Emergency Department Visits	32,827	34,958	35,396
Surgical Cases	1,391	1,073	1,008
Maternity Deliveries	2,713	2,718	2,582
Behavioral Health Cases	244	245	298
Diagnostic Imaging Visits	27,806	29,052	25,759



**INPATIENT  
ADMISSIONS**  
**12,059**

CY24



**OUTPATIENT  
VISITS**  
**129,747**

CY24



**EMERGENCY  
DEPT. VISITS**  
**35,396**

CY24

[Appendix 4.0](#) shares calendar year 2024 patient volume from Redeemer Health’s service area zip codes. [Appendix 5.0](#) shares calendar year 2023 service area population by zip codes.

## TRI-COUNTY POPULATION DEMOGRAPHICS

[Appendix 1.0](#) provides demographic information for Redeemer Health's pertinent Pennsylvania counties: Montgomery County, Bucks County, Philadelphia County. A Pennsylvania-wide baseline is also included. Source: University of Wisconsin Population Health Institute's School of Medicine and Public Health.

## ► Findings from 2025 Redeemer Health CHNA Survey

[Redeemer Health conducted its own health needs survey of its service area](#), and gathered 844 responses. Solicitations to participate were distributed via digital and social media venues, and the survey was kept open for several weeks. A comprehensive data spreadsheet is available upon request.

### The survey asked participants:

1. What is your age?
2. What is your gender?
3. What is your household income?
4. What is your race or ethnicity?
5. How far do you need to travel to access health care services?
6. Do you currently have health insurance?
7. How easy is it for you to make an appointment at Holy Redeemer Hospital or with a Redeemer Health provider/practice?
8. What prevents you from accessing health care?
9. What are the most common health issues or needs faced by you or your family?
10. Which of the following health services do you find difficult to access in your community?
11. In the past 12 months, have you or anyone in your household worried about having enough food to eat or experienced difficulty obtaining food?
12. Do you or anyone in your household smoke cigarettes or use tobacco products?
13. What is the biggest barrier to living a healthy lifestyle in your community?
14. Are you aware of any free or low-cost health services available in your community?
15. If yes, have you used these services?

### Given the 844 survey responses, some key findings include:

- Most survey respondents are age 55 to 74.
- 702 out of 844 identified as female.
- More than 230 respondents reported having a household income of less than \$50,000, 75 of whom reported a household income of less than \$25,000.
- The majority of respondents identified their race and/or ethnicity as White. Other races identified were Black or African American, Hispanic or Latino, and Asian.
- Despite the Redeemer Health service area population weighing most heavily in Philadelphia County and least heavily in Montgomery County, survey respondents were near equally identified as from Philadelphia County, Montgomery County and Bucks County.
- Only six respondents indicated they do not have health insurance.
- Almost 10% indicated they worry about or experience food insecurity.
  - *Conversion to population = 71,288 residents in Redeemer Health service area.*
- Greater than 11% indicated they smoke cigarettes or use tobacco.
  - *Conversion to population = 78,417 residents in Redeemer Health service area.*
- Greater than 73% indicated they are not aware of free or low-cost health and wellness services.
  - *Conversion to population = 520,402 residents in Redeemer Health service area.*
- Access to exercise and access to healthy groceries were the most identified barriers to living a healthy lifestyle.

The most pertinent survey responses are shared in [Appendix 2.0](#). Population conversion uses 2023 zip code population shared in [Appendix 5.0](#).

## ▶ Additional Findings

### From the University of Wisconsin Population Health Institute's School of Medicine and Public Health:

- [Appendix 3.0](#) provides health and wellness-pertinent information related to Redeemer Health's service area counties: Montgomery County, Bucks County and Philadelphia County. Also included are Pennsylvania-wide and United States-wide baselines.

#### Key findings included:

- Prevalence of adult smoking reduced 3% in Montgomery County, but only 1% in the region, in the last three years.
- Use of mammogram screenings has increased in the last three years by about 10% in the region.
- Food insecurity has increased in all three pertinent counties in the Redeemer Health region, across Pennsylvania, and across the United States.
- Use of the flu vaccine has decreased slightly in all three pertinent counties in the Redeemer Health Region, across Pennsylvania, and across the United States.
- Adult obesity has increased in all three pertinent counties in the Redeemer Health Region, across Pennsylvania, and across the United States.

### From Montgomery County Department of Health's Community Health Assessment, published in March 2025:

#### Key findings included:

- More than 3,300 community members participated in the assessment through surveys and focus groups.
- "Overall, health and wellness among Montgomery County residents is very positive and compares favorably with Pennsylvania as a whole. Chronic and infectious disease rates tend to be lower compared with Pennsylvania as a whole."
- Top three concerns were mental health (37.9%), chronic disease (31.9%) and environmental safety (29.6%).
- Patient advocates such as doulas, social workers and care navigators emerged as critical resources among several focus group participants.
- Many respondents reported challenges paying for basics like health care (21.9%).
- 6% of Montgomery County residents earn incomes below the federal poverty level.
  - *Conversion to Montgomery County population statistic = 52,124 residents.*

- The top 10 leading causes of death in Montgomery County from 2018 to 2022 were heart disease, cancer, accidents, cerebrovascular disease, chronic lower respiratory disease, diabetes mellitus, Alzheimer's disease, nephritis, nephrotic syndrome & nephrosis, septicemia, influenza and pneumonia.
- Several factors can cause low birth weight, including maternal stress, substance misuse, and premature birth.
- In 2021, 6% of Montgomery County residents did not have a reliable source of food. In Pennsylvania, that figure was 9% and in the United States it was 10%.
  - *Conversion to Montgomery County population statistic = 52,124 residents.*
- In 2022, 10% of adult Montgomery County residents were cigarette smokers. In Pennsylvania, 15% of adults are current smokers.
  - *Conversion to Montgomery County population statistic = 86,874 residents.*
- Montgomery County is the third highest in the state for alcohol sales. In 2022, an estimated 19.6% of adults in Montgomery County reported binge drinking.
  - *Conversion to Montgomery County population statistic = 170,273 residents.*
- In 2021, 73% of White, non-Hispanic, 50+ year-old females in Montgomery County received a clinical breast exam and a mammogram within the past two years.
- In 2021, 5% of Montgomery County residents younger than 65 did not have health insurance. In Pennsylvania, 7% of people younger than 65 did not have health insurance. In the United States, it was 10%.
- Paying for health care was a primary challenge for survey participants in the past year (21.9%).
- "Food security is when all people, at all times, have physical and economic access to enough safe and nutritious food to meet their dietary needs and food preferences for an active and healthy life. Food insecurity is when people experience uncertainty about where their next meal will come from or if they have enough resources to make their food last."
- 20% of respondents indicated sometimes or often worrying about food running out before they can purchase more.

- “Food insecurity can significantly impact physical health. Individuals facing food insecurity often struggle to manage chronic conditions like diabetes and hypertension due to inconsistent access to healthy foods. This can lead to a cycle of poor health outcomes, exacerbating existing health issues and increasing vulnerability to new illness.”
- The impact of food insecurity is not limited to physical health. The worry over lack of food can negatively affect mental health, leading to depression, anxiety and social isolation.
- Without enough food, those impacted may experience difficulty concentrating, low energy, absenteeism from work or school, and malnourishment.
- Overall, 20% of respondents indicated sometimes or often worrying about food running out before they can purchase more.
- 70% of respondents answered “yes” to eating fruits and vegetables at least five days a week.
- 27.2% of respondents eat fruits and vegetables, but less than five days a week. Cost was the main reason.
- 60% of respondents indicated that they or someone close to them has been affected by alcohol or substance use disorder.
- When asked how easy it is to find substance use or addiction treatment near them, only 14.1% responded that it would be easy or somewhat easy. This suggests a gap between perceived availability and actual access to treatment services in the county.

## ► Discussions with Key Stakeholders

- **Keith Jones, Community Partners Coordinator at Philabundance in Philadelphia.**

Philabundance’s mission is “to drive hunger from our communities today and end hunger for good.” The organization points to close to 500,000 in nine counties that face food insecurity. They work with more than 350 community partners to distribute food.

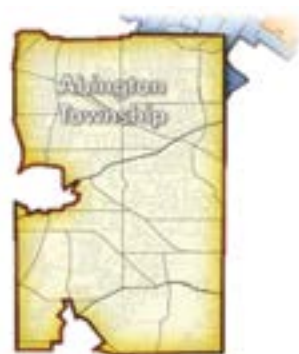
- Jones confirmed that data reveals incidence of food insecurity is rising drastically, due to job loss, increasing prices, reduced wages, and an increased population of refugees. Also, he indicated that there is a great deal of uncertainty as of 2025, given programs defunded by the federal government.
- Jones cited a report filed by WHYY, revealing Philadelphia as “America’s poorest big city,” having the highest poverty rate out of the top 10 most populous cities.



- **Kimberly Hamm, MBA, Director of Community Development in Abington Township, Montgomery County.**

Abington Township awarded Redeemer Health grant funding to support its food pantries, totaling \$25,000 in two years.

- “There is an increasingly growing need for food pantries in Abington Township, and a sustained need for food pantry support,” Hamm said.
- Among the reasons Hamm noted for the rise in food insecurity are the increase in housing costs and cost of living, and dwindling food resources.
- Hamm shared the following facts:
  - Only 25% of food pantries in Montgomery County reported that they could meet 100% of the need they were getting for food in the prior three months.
  - 10% of food pantries in Montgomery County reported being able to meet 50% or less of the need.
  - 52% of food pantries in Montgomery County reported not having enough food to feed everyone coming to the pantry in the last year.
  - 45% of food pantries in Montgomery County saw food shortages equal to less than 25% of need.
  - In addition to food, an Oct. 2024 survey reported Montgomery County pantries also need toiletries, diapers, feminine hygiene products and pet food.



## ▶ 2025 to 2028 Commitments Based on Findings

After conducting extensive research, data analysis, community interaction and inward reflection, the CHNA team at Redeemer Health recommends reinforcing the prioritization of three initiatives to serve our community's needs.

### 1. Substance Use Disorder (SUD) in Pregnancy:

Critical services for pregnant mothers with SUD and their babies born with neonatal abstinence syndrome (NAS) expanded at Redeemer Health in recent years thanks to grant funding and a commitment to mission. The number of babies born with NAS in the Philadelphia region has increased significantly in recent years, so this expansion has been vital to the Redeemer Health mission. In 2024 alone, 119 women with positive screenings were referred to the Redeemer Health program. Redeemer Health added an initiative called Navigational Empathy for SUD and Treatment (NEST). NEST provides access to behavioral health counseling services and the support of a patient navigator.

**According to the CDC:** "From 2010 to 2017, the national rate of opioid use disorder documented at delivery hospitalization more than quadrupled—from 1.5 to 6.5 per 1,000 delivery hospitalizations." [Source: CDC MMWR, August 10, 2018.](#) This trend shows no sign of reversing, with rural and suburban regions experiencing the highest increases in rates.

The closure of Crozer Health in 2025, including its flagship hospital Crozer-Chester Medical Center, serving most of Delaware County, Pa., means the region has one fewer SUD program to serve pregnant women who are addicted in southeastern Pennsylvania. Delaware County's health needs will presumably radiate out in every direction, including referrals to SUD programs in hospital maternity units, including Redeemer Health's program.

**The SUD program, NAS treatment, and NEST commitment have proven to be of significant value to the community.**

"My heart and soul are in this program, and I see on a daily basis the impact that it has on their lives and the lives of their children," said Helene Coakley, BSN, RN, Director of OB SUD Program and Women's Health Navigation at Redeemer Health. According to Coakley:

- 182 successful cases since 2022, with an average of two to three new referrals per week.
- 74% have successfully completed the program (out of a total of 245 referrals).
- 72% of women have remained clean and sober up to six months after delivery.
- 70% of women have remained clean and sober up to a year after delivery.
- 52 women were helped to achieve Medication Assisted Therapy (MAT).



*Redeemer Health maternity leaders hosted community VIPs to discuss the needs of new moms who deliver while challenged with substance use disorder, and their newborns who are born into neonatal abstinence syndrome.*

## 2. Food Insecurity:

Stakeholders from Abington Township and from Philabundance revealed the region’s dramatic increase in food insecurity due to increasing job loss, increasing cost of living, reducing wages, and elimination of federal program funding. They revealed that Philadelphia is a hard-hit region, now known as “America’s poorest big city,” having the highest poverty rate out of the top 10 most populous cities.

Although Redeemer Health’s 2025 CHNA survey revealed less than 10% of surveyed worry about or experience food insecurity (Appendix 2.0), and University of Wisconsin’s Health Rankings & Roadmaps revealed 9% to 15% of food insecurity in Redeemer Health’s three pertinent counties, an interviewed resource at Philabundance revealed more drastic statistics in Philadelphia County (2023):

- A 17.6% food insecurity rate in Philadelphia County in 2023 (compared to a national average of 14%) represents almost 278,000 residents.
- A 30.5% food insecurity rate for children in Philadelphia County in 2023 (compared to a national average of 20%) represents more than 103,000 children.

Four of Redeemer Health’s five food pantries are in the health system’s primary and/or secondary service area, and one operates in Cape May, NJ. One of the pantries accommodates needs experienced specifically by our patients with cancer. Another pantry, new since 2024, accommodates the needs of women and babies who “graduated” from Holy Redeemer Hospital’s SUD maternity program.

**The need for Redeemer Health food pantries already exists, and will grow in the next three years.**



*The focus of the Green Light Food Pantry at Drueding Center is to promote healthy eating and positive lifestyle changes while helping food-insecure families put food on the table. Unlike other food pantries that provide mostly shelf-stable foods, the Green Light Food Pantry provides only healthy and nutritious food selections to Drueding Center families, graduates, and any family in need of food in our community.*



*Helene Coakley, BSN, RN, director of Redeemer Health’s substance use disorder program in maternity, keeps the shelves stocked with donated food and household items at the Nourish & Nurture Food Pantry and Confidence Closet.*

### 3. Accessible, Affordable Wellness Programs:

Low-cost and/or no-cost wellness opportunities are another means of fostering community health through the expertise and resources at Redeemer Health.

73% of our survey respondents indicated that they aren't aware of such programs. **A continued commitment and reinforced promotion of these programs is necessary.** Examples of Redeemer Health community wellness programs include:

- Free smoking cessation events (more than 11% of our survey respondents are smokers, which calculates to a conservative estimate of 60,000 smokers in the Redeemer Health service area);
- Free mammogram screenings for uninsured and under-insured women (this attracts an average of 30 women a year);
- Free community education webinars (we experience a collective average of 40 to 50 attendees and an additional 35 to 45 recorded downloads per event, five to six times every year);
- Additional opportunities in recent years included blog posts written by subject matter experts, community events that support health and wellness needs, American Red Cross blood drives, diabetes education opportunities, stroke signs and symptoms education, cancer prevention and awareness opportunities, and medication take-back events that ensure unneeded prescription drugs are disposed of properly.



*Regularly scheduled seminars, webinars, classes and other affordable and free wellness opportunities are hosted by Redeemer Health's many subject matter experts every year.*



*Redeemer Health sponsors and hosts community activities that promote health, wellness and fitness, encouraging our neighbors to learn, exercise and have fun.*



*More than 350 people joined Redeemer Health's 2024 Hope Is Here event to walk in support of those affected by breast cancer.*

# ► Implementation Plan and Follow-Up

Specific implementation strategies and tactics for the three stated priorities will be made public in this space by November 2025.

## ► Impact of Prior Community Health Needs Assessments - 2022

### Primary Care

- Expand House Calls program – Redeemer Health’s primary care house calls program, predominantly serving the Lafayette senior living facility in Northeast Philadelphia, grew from 974 patient visits in FY22 to 1,368 patient visits in FY23, and leveled off with 1,296 patient visits in FY24.
- In-practice resources – Developed and formalized screening resources and a medication review program in primary care offices.
- Develop a mobile medical clinic program – Soon after the worst of the COVID-19 pandemic precautions eased in 2022, a mobile clinic was determined to be inadvisable.

### Food Insecurity

- **Implement food insecurity screenings and referrals** – During the inpatient admissions process at Holy Redeemer Hospital, nurses now screen patients for food insecurity and other social drivers of health. The program has expanded to outpatients sites, screening patients for the need for intervention. In 2023, 1,527 screenings were conducted in Redeemer Health’s emergency department, several physician practices, and the cancer center, seeking needs for food, housing, transportation, utilities, and safety vulnerabilities.
- **Prioritize food pantry resources for communities in Redeemer Health’s primary and secondary service areas** – Since 2022, Redeemer Health’s food pantries have been prioritized as mission-critical. Even the location in Cape May, NJ, remains operational, despite the health system’s decision to exit the home care market in that community.
- **Specialized food pantries implemented for specific community needs** – In addition to community food pantries, Redeemer Health assembled two pantries specific to needs of patients with cancer, and maternity patients with substance use disorder. One was assembled to help break the barrier of food insecurity in the cancer journey, also accommodating the needs for wigs, dry goods, and ride sharing. The program exhibited exponential growth in its first three years. And new to the health system is the “Nourish & Nurture Food Pantry” for pregnant women in recovery who are struggling to feed their families, including newborns. This outlet also includes baby needs such as clothing, formula and diapers.

	PA – Townsend Rd.	PA – Drueding Ctr.	NJ – Cape May
Pounds Distributed CY24	702,057	117,720	N/A
Visits Served CY24	12,290	1,962	9,545
Percent Increase 2022 to 2024	21.27%	44.05%	98.81%

## Diversity, Equity, Inclusion

- **Translate documents and forms for prevalent languages in service area** – Various departments at Redeemer Health have found it necessary to translate key documents and patient education materials into languages other than English. Outpatient offices, physician practices, OB/GYN and maternity, cancer care, medical records and more departments have made it a priority to be prepared with documents in many languages. Additionally, patient-facing points of care have access to a real-time translation via a phone service to ensure clear and safe communication. Holy Redeemer Hospital also employs a full-time interpreter for Russian and Ukrainian patients, who are populous in the hospital's service area.
- **The health system has translated documents into the following languages:**
  - Arabic
  - Spanish
  - Haitian-Creole
  - Malayalam
  - Polish
  - Russian
  - Ukrainian
  - Urdu
  - Uzbek
  - Albanian
  - And different Chinese languages
- **Formalize DEI program** – A formal Diversity, Equity and Inclusion program was launched in 2022, including the hiring of a Vice President/Chief Diversity & Inclusion Officer. That VP assumed the role after the retirement of a prior officer who authored the health system's first DEI objectives. The VP refined the objectives, recruited participants to teams, outlined metrics, monitored hiring practices, installed education modules, and aligned the program to nationally accepted standards.
- **Implement five-part DEI educational opportunity for leaders** – The VP worked with an accomplished contractor to assemble and launch an educational program with five modules (a combination of digital modules and live opportunities). Between 2022 and 2024, 207 managers, directors, VPs and above completed all five modules.
- **Use internal and external communications tools to promote DEI opportunities and observances** – Between 2022 and 2024, 43 internal communications posts were pushed out to an audience of about 3,500 employees and doctors. The posts included calendar observances, historical references, features of Redeemer Health employees, and many more topics that enhanced DEI awareness and understanding.
- **Community partnerships focusing on DEI efforts** – Redeemer Health has had a long-standing relationship with a private, faith-based Philadelphia high school, providing internships in both clinical and non-clinical departments. The program offered opportunities to 12 students in 2023 and 24 students in 2024. Additionally, Redeemer Health participated in the "Regional Coalition to Eliminate Race-Based Medicine," with a dozen other health systems to help ensure that patients have the best possible outcomes regardless of their background. Ten physicians and six administrators participated in the coalition to eliminate bias in 15 clinical decision support tools.

## Behavioral Health

- **Employee behavioral health therapists to physician offices** – Due to workforce shortages of therapists, instead of embedding therapists in practices, a referral network was established to direct patients in need to an already-established ambulatory behavioral health practice in the Redeemer Health network. Practices also developed a protocol to use a referral organization specializing in behavioral health care opportunities.
- **Offer a lecture series about behavioral health topics** – On-site lectures have been a hard sell for communities since the COVID-19 pandemic. In the absence of on-site gatherings, Redeemer Health has helped its community with behavioral health opportunities such as bereavement support and counseling, breast cancer survivor resources, access to pastoral care counseling and more. Additionally, in 2023, the Redeemer Health cancer center produced a tool detailing vital resources for cancer patients and their caretakers. It includes information about social work, counseling and mental health support, spiritual guidance, financial assistance, healing consciousness and more. Redeemer Health also used its e-mailing list of 108,000 community subscribers to distribute resources such as blog posts like “Mental Health Awareness Month: A Perfect Time to Cultivate a Flourishing Garden.”
- **Make behavioral health information and programs available for Redeemer Health employees** – Since 2022, opportunities have been available to Redeemer Health employees to tend to their mental wellness at no cost. In fact, participation in a virtual wellness program called HealthyU actually earns employees savings on their health care benefits. Additionally, an employee assistance program (EAP) has been made available to Redeemer Health staff that provides confidential counseling services to help with a variety of personal matters. The EAP is available 24/7 at no cost, and includes counseling, support groups, legal counseling, financial wellness, smoking cessation and more. And finally, Redeemer Health launched employee “Wellness at Work” opportunities, such as on-site yoga and zumba, meditation rooms, and team-building exercises.

## Supportive Housing and Programs for Homeless

- **Modify on-site transitional housing to permanent supportive housing** – After the elimination of funding for transitional housing for Philadelphians experiencing homelessness, Drueding Center engaged a housing consultant, architect and construction manager to develop plans for the conversion of the residential program from 30 units of transitional housing to 26 units of supportive housing. Funding has been secured for the project from FHLB of Pittsburgh, the City of Philadelphia and PHA for operating subsidies and submitted a 9% tax credit application to PHFA for the balance of the funds needed for the project.
- **Rental assistance through internal rent subsidies** – Unfortunately, the significant increases of rent in Philadelphia resulted in this program not being sustainable for our families. We are seeing the commitment through for existing participants but have paused the program while we evaluate other options.
- **Community programs at Drueding Center** – In addition to residential services, Drueding Center offers licensed, STAR 4 and NAEYC-accredited child care services to our residents and the local community. The Green Light Food Pantry at Drueding Center supports 175 food insecure community members each month with 60 pounds of healthy and nutritious food. The New Neighbors program provides supportive housing to formerly homeless families in which a family member has a disability, including rent assistance and case management. Finally, Drueding Center’s support services also extend to families that have received housing through the Philadelphia Housing Authority’s Family Opportunities program by providing one year of case management, enabling families to sustain their progress and continue healing. Philadelphia’s Office of Homeless Services (OHS) funds this program.

## Community Outreach, Education, Opportunities for Health and Wellness

- **Participate in the Chestnut Hill Hospital alliance to bring Redeemer Health education, opportunity and services to the Chestnut Hill community** – An OB/GYN was stationed at Chestnut Hill Hospital one day a week to bring strength to the women’s care services in west and northwest Philadelphia. A Redeemer Health webinar about good prenatal care, called “Baby on Board: Strategies for a Healthy Pregnancy Journey”, was hosted in the Chestnut Hill Hospital community wellness lecture series. A marketing alliance with Redeemer Health, Chestnut Hill Hospital, Temple Health and Philadelphia College of Osteopathic Medicine meets monthly to share and plan and identify gaps and opportunities.
- **Participate in the tri-state regional “It Doesn’t Kill to Ask” campaign** – In an effort to encourage families and communities to take an active role in protecting children from gun violence, leading health care systems across Pennsylvania, Delaware and New Jersey have joined thousands of hospitals and health associations in a nationwide public awareness and education campaign. Redeemer Health is one of the 13 health systems in the tri-state region to add its voice to the campaign. Given the prevalence of gun violence in the Philadelphia area, the coalition united to face this crisis together, as they’ve done to encourage masking during COVID-19 and other efforts to help protect public health in our communities. The campaign provides caregivers, parents, and community members with actionable tools to speak up about safe gun storage and help them feel empowered to ask other parents about access to guns in a home their child might visit.
- **Expand partnerships with Medicaid and Medicare insurers** – Two events called “Medicare Made Easy”, both hosted in Nov. 2023, were open to the community, publicized and advertised. Speakers educated our attendees about selecting the right Medicare plan, and representatives from hospital departments, physician network, home care, and senior living, shared information about Redeemer Health services. There was an estimated 100 total participants.
- **Offer screenings, programs or health fairs specifically in Northeast Philadelphia** – Free mammograms are offered twice a year for uninsured and under-insured women, one of which is in Northeast Philadelphia. This program usually accommodates an average of 12-15 patients per event, totaling about 30 every year. Two church health fairs in Northeast Philadelphia included Redeemer Health’s cancer team to discuss prevention and awareness. Additionally, a community event about veterans’ benefits was hosted in Northeast Philadelphia.
- **Nutrition and diabetes education to outpatients** – Diabetes education group setting events, one-on-ones, health fairs, and employee events have been hosted for the past two years. Events in 2023 served 119 attendees, and events in 2024 served 301 attendees.
- **Restart Trim-a-Weigh or similar program as a virtual program** – A lack of participation ruled out Trim-a-Weigh as a viable virtual community program, but several other health and fitness opportunities were much more successful, including water aerobics, zumba, line dancing, yoga, tai chi, and Silver Sneakers classes.
- **Healthy eating and exercise, and mental health programs, for community and employees** – A physician-led webinar in 2023 called “Nutrition Strategies for Breast Cancer Prevention” was attended by 75 community members, and downloaded 42 times. Additionally, blog posts are regularly offered to Redeemer Health subscribers. Recent posts have been: “The Power of Prevention: Colorectal Health and Wellness,” “Why Regular Check-Ups Matter for Men’s Health,” “The Health Benefits of Stress Reduction: Nutrition, Exercise and Sleep Tips for Stress Relief,” “Exploring the Connection Between Caffeine-Packed Drinks and Heart Arrhythmia,” “Encourage a Heart Healthy Community,” and many more. For programs that benefit Redeemer Health employees, see information about Wellness at Work, Employee Assistance Program, and HealthyU.
- **Offer low-cost or no-cost smoking cessation program(s) for Redeemer Health communities and employees** – Redeemer Health offers “Freedom From Smoking®” which is a free program created by the American Lung Association. The seven-week program is offered every summer and winter, hosted by Redeemer Health’s cancer center. The licensed program costs Redeemer Health to offer participant materials, but the system does not pass along the expense to the community.

- **Create community events, walks, runs, screenings, and more** – Redeemer Health offered a series of events for community education and enjoyment, including:
  - Cancer Awareness and Prevention Health Fair
  - “Hope is Here” Annual Breast Cancer Awareness Walk – Attendance grows every year, topping 350 participants in 2024.
  - American Heart Association sponsorship and education at annual Heart Walk.
  - Survivorship Day is a celebration of Redeemer Health’s patients with cancer and their families every year.
  - The annual Prayerful Remembrance ceremony is hosted by the cancer center to remember the passing of patients.
  - The Redeemer Health cancer care team hosts education tables in the hospital, in accordance with national observances such as Colorectal Awareness Month and Skin Cancer Awareness Month.
- **Disease-specific seminars, webinars and blog posts** – Redeemer Health opens its facilities to large group seminars, simulcasts the events to viewers’ homes, and publishes the topics in blog posts. Some examples in recent years have included:
  - “Treating the Patient, Not the Picture,” taught about alternatives to spine surgery, hosted by a neurosurgeon and an orthopedic spine surgeon. About 100 people attended between the in-person opportunity and the webinar.
  - “BEFAST: Stroke Awareness” blog posts and poster presentations teach community members easy-to-understand signs and symptoms of stroke.
  - “Shield Yourself from Skin Cancer” was a webinar about the most common cancer diagnosed in the United States. There was almost 75 attendees.
  - “Unlocking the Secrets to a Healthier Heart” was a webinar about heart disease as the leading cause of death in the United States, discussing the importance of nutrition, exercise, stress management and lifestyle changes. Nearly 140 community members attended.
  - “Why Regular Check-Ups Matter for Men’s Health,” is a blog-post about regular screenings for men, to be alert for high blood pressure, high cholesterol, colorectal cancer, diabetes, prostate cancer, lung cancer and abdominal aortic aneurysm.

- “Baby on Board: Strategies for a Healthy Pregnancy Journey,” was a seminar hosted twice for the Redeemer Health community and the Chestnut Hill Hospital community.
- “Debunking the Common Breast Cancer Myths,” was a webinar offered by a breast cancer specialist. This attracted about 100 live attendees and webinar views.

### Redeemer Health Employee Training

- **Train Redeemer Health care staffs in trauma-informed practices** – Holy Redeemer Hospital leadership was trained in trauma-informed practices in 2023, in a program called “Creating Presence.” Subsequent training for hospital staff occurred in 2024.
- **Offer de-escalation training to Redeemer Health employees** – De-escalation training is conducted at Holy Redeemer Hospital annually, for RNs and other patient-facing employees. Additionally, the health system’s AVP of Emergency Management (who had survived an active shooter situation at another hospital), delivered several lectures on the FBI’s principles of “Run, Hide, Fight” in an active-shooter event. That lecture was made available on video for subsequent review by employees and community.
- **Train LDR/OB/NICU unit in trauma-informed practices** – Teams in LDR/OB/NICU and obstetric practices were trained in trauma-informed principles in 2023 by a nurse director who serves as the maternity department’s substance use disorder nurse navigator.

### Substance Use Disorder (SUD)

- **SUD program implementation in maternity** – Critical services for pregnant mothers with SUD and their babies born with neonatal abstinence syndrome (NAS) expanded at Redeemer Health in recent years thanks to grant funding and a commitment to mission. Redeemer Health added an initiative called Navigational Empathy for SUD and Treatment (NEST). NEST provides access to behavioral health counseling services and the support of a patient navigator. The number of babies born with NAS in the Philadelphia region has increased significantly in recent years, so this expansion has been vital to the Redeemer Health mission. In 2024 alone, 119 women with positive screenings were referred to the Redeemer Health program.

- The SUD program in Redeemer Health maternity boasts:
  - 182 successful cases between 2022 and 2025, with an average of two-to-three new referrals per week.
  - 74% have successfully completed the program (out of a total of 245 referrals).
  - 72% of women have remained clean and sober up to six months after delivery.
  - 70% of women have remained clean and sober up to a year after delivery.
  - 52 women were helped to achieve Medication Assisted Therapy (MAT).
- **Screenings and addiction navigation at OB practices** – Redeemer Health’s OB practices now screen patients for addiction, and refer positively screened patients to the SUD nurse navigator. A peer mentor is also part of the process.
- **Implement warm handoff program in ED to provide connection for people with addiction.**
- **Community access to prescription drug take-back drop boxes** – Operationalized through Montgomery County law enforcement, a prescription drug take-back drop box is located at Holy Redeemer Hospital’s high traffic north entrance in Meadowbrook, Pa., and is advertised on the county’s .gov website. According to the site, “More than 138,000 pounds of unused prescription and over-the-counter medicines and pills have been collected in Montgomery County since the drug disposal program began in 2010. The program aims to make Montco homes safer to prevent overdoses and accidents, while also providing a method for residents to safely dispose of these unwanted, expired medications.” The drop boxes are intended to collect prescription and over-the-counter tablets and capsules, inhalers, nasal sprays, creams and ointments, pet medicines and vaping products.

## ► Impact of Prior Community Health Needs Assessments - 2019

Redeemer Health’s 2019 priorities were based on three criteria: problem magnitude; strategic plan alignment; and resource availability. Ranked needs and actions performed since the development of the implementation plan include the following:

### **Chronic Disease Prevention**

Included a focus on nutrition, exercise, screenings, and smoking cessation activities to have an impact on prevention, identification and management of health conditions. Activities included a five-week Healthy Kids run in person and virtually; healthy cafeteria committee with consumer education, food labels and recipes; diabetic and nutrition counseling; partnership with Simplex Health to provide intensive diet management services for community members and staff; free smoking cessation classes; added two certified smoking counselors; free breast cancer screenings to the uninsured and underinsured; free Zoom webinars on cancer topics including breast, colon, lung, and cervical; participated in community events providing education and resources; community garden; and education through social media and email publications, among other activities.

### **Behavioral Health Diagnosis and Treatment**

Continued co-location of behavioral health therapists in physician practice offices; increasing access during the pandemic by providing telehealth appointments which have continued at the convenience of patients; 24/7 telephone support line; Zoom support group meetings; through the COACH collaborative pursuing trauma informed care training in multiple areas throughout the system; and information on support resources through social media and email publications.

### **Substance/Opioid Use and Abuse**

Developed a program for prenatal and postpartum women addicted to opioids, using a trauma informed approach which will include providing support for neonatal abstinence syndrome babies and connection to supportive services for the mothers and families. Hired an OB navigator and a behavioral health counselor. Established resources and a referral process from the physician practices as well as established a screening tool to identify women in need.

### **Maternal Morbidity and Mortality**

Developed a program for prenatal and postpartum women addicted to opioids as a support for their NAS babies and families. Participated in the PA Perinatal Quality Collaborative with other organizations, using best practices, monthly and quarterly learning sessions, and support of a PA-PWC coach to improve the clinical conditions which increase morbidity and mortality. Opened a location in northeast Philadelphia with co-located obstetric, pediatric urgicare, lab and diagnostic services, providing improved access for women to obtain prenatal and postpartum services.

### **Access to Affordable Specialty Care**

Opened a location in Northeast Philadelphia with multiple services to increase access to care. In the cancer center, added a social worker who identifies social determinants, access to transportation services, added two nurse navigators to help patients access care, as well as a financial counselor to identify patients with financial needs, connecting them to

pharmaceuticals, food, grants and copay assistance. Single electronic health record implemented to coordinate care and call center added for ease of scheduling.

A full-time Russian and Ukrainian interpreter was hired, more documents were translated into other languages and more language lines were added.

### **Food Access and Affordability**

Continued to operate our three food pantries throughout the pandemic, delivering food when able through the newly developed Food Access Support Technology platform, a project of Penn Medicine's Center for Health Equity Advancement. Provided fresh produce and when able a choice model. Continued working with the COACH collaborative on identifying and providing resources for food insecure patients. Added a comfort cupboard with food and other basic needs in the cancer center. All cancer patients are assessed by the financial counselor and given access to the comfort cupboard.

## Appendix 1.0 Tri-County Population Demographics

2025 Demographic	Montgomery County	
<b>Population</b>		<b>868,742</b>
Younger than 18	21.1%	183,305
Older than 65	19.4%	168,536
Female	51.0%	443,058
Hispanic	6.8%	59,074
Asian	8.7%	75,581
American Indian / Alaska Native	0.3%	2,606
Native Hawaiian / Pacific Islander	0.1%	869
Non-Hispanic Black	9.8%	85,137
Non-Hispanic White	72.6%	630,707
Disability - Functional Limitations	24.0%	208,498
Not Proficient in English	2.0%	17,375
Children in Single-Parent Household	17.0%	147,686
Rural	3.3%	28,668
Unemployment	2.8%	24,325
Meridian Household Income*		\$106,800

2025 Demographic	Philadelphia County	
<b>Population</b>		<b>1,550,542</b>
Younger than 18	20.9%	324,063
Older than 65	15.2%	235,682
Female	52.7%	817,136
Hispanic	15.8%	244,986
Asian	8.4%	130,246
American Indian / Alaska Native	1.0%	15,505
Native Hawaiian / Pacific Islander	0.2%	3,101
Non-Hispanic Black	39.5%	612,464
Non-Hispanic White	34.0%	527,184
Disability - Functional Limitations	34.0%	527,184
Not Proficient in English	6.0%	93,033
Children in Single-Parent Household	48.0%	744,260
Rural	0.0%	0
Unemployment	4.2%	65,123
Meridian Household Income*		\$60,200

2025 Demographic	Bucks County	
<b>Population</b>		<b>645,984</b>
Younger than 18	19.7%	127,259
Older than 65	21.3%	137,595
Female	50.6%	326,868
Hispanic	6.7%	43,281
Asian	5.9%	38,113
American Indian / Alaska Native	0.3%	1,938
Native Hawaiian / Pacific Islander	0.1%	646
Non-Hispanic Black	4.2%	27,131
Non-Hispanic White	81.4%	525,831
Disability - Functional Limitations	27.0%	174,416
Not Proficient in English	2.0%	12,920
Children in Single-Parent Household	18.0%	116,277
Rural	10.3%	66,536
Unemployment	3.0%	19,380
Meridian Household Income*		\$107,000

2025 Demographic	Pennsylvania	
<b>Population</b>		<b>12,961,683</b>
Younger than 18	20.3%	2,631,222
Older than 65	20.0%	2,592,337
Female	50.7%	6,571,573
Hispanic	8.9%	1,153,590
Asian	4.2%	544,391
American Indian / Alaska Native	0.5%	64,808
Native Hawaiian / Pacific Islander	0.1%	12,962
Non-Hispanic Black	10.8%	1,399,862
Non-Hispanic White	74.1%	9,604,607
Disability - Functional Limitations	28.0%	3,629,271
Not Proficient in English	2.0%	259,234
Children in Single-Parent Household	25.0%	3,240,421
Rural	23.5%	3,045,996
Unemployment	3.4%	440,697
Meridian Household Income*		\$73,800

\* Meridian Household Income = Half of households in a county earn more and half earn less.

Resource: County Health Rankings & Roadmaps from University of Wisconsin Population Health Institute

[County Health Rankings & Roadmaps](#)

## Appendix 2.0 Key Findings from Redeemer Health's 2025 CHNA Survey

Age	
<18	1
18-34	62
35-54	170
55-74	454
75+	157

Gender	
Female	702
Male	135
Transgender	1
Nonbinary	1
Prefer Not to Answer	5

Household Income	
<25k	75
25k-49,999	158
50k-74,999	161
75k-99,999	138
100k-124,999	121
125k-149,999	58
150k+	133

Race or Ethnicity	
White	712
Black or African American	44
Hispanic or Latino	24
Asian	25
Prefer Not to Answer	24
Middle Eastern or North African	2
Multiracial	3
Other	10

	Surveyed	Percent of Surveyed	No. of SA Population**
<b>Where Do You Live?</b>			
Montgomery County	257	30.45%	
Bucks County	260	30.81%	
Philadelphia County	290	34.36%	
Delaware County	4	0.47%	
Chester County	3	0.36%	
Other or Not Listed	30	3.55%	
	<b>844</b>	<b>100%</b>	

<b>Do You Have Health Insurance?</b>			
Yes	838	99.29%	
No	6		

<b>Worry or Experience Food Insecurity?</b>			
No	732		
Yes	78	9.24%	49,479.91
Prefer Not to Answer	34		

<b>Smoke Cigarettes or Use Tobacco</b>			
No	750		
Yes	94	11.14%	59,629.64

<b>Aware of Free or Low Cost Services?</b>			
No	618	73.22%	392,033.13
Yes	226		

<b>Barriers to Living Healthy Lifestyle?</b>			
Access to A/F Health Education*	37	4.38%	23,471.24
Access to A/F Lifestyle Classes*	33	3.91%	20,933.81
Access to A/F Screenings and Vaccinations*	50	5.92%	31,717.89
Access to Exercise	131	15.52%	83,100.87
Access to Healthy Groceries	204	24.17%	129,409.00
No Barriers	511	60.55%	324,156.85

\* A/F = Affordable or Free

\*\* SA = Service Area

## Appendix 3.0 County Health Rankings & Roadmaps\*

Focus	2023	2024	2025
<b>Adult Smoking</b>			
Montgomery County	15%	13%	12%
Bucks County	15%	15%	16%
Philadelphia County	20%	19%	19%
Pennsylvania	17%	15%	16%
United States	16%	15%	13%

<b>Uninsured</b>			
Montgomery County	5%	5%	5%
Bucks County	6%	5%	6%
Philadelphia County	9%	10%	8%
Pennsylvania	8%	7%	7%
United States	10%	10%	11%

<b>Mammogram Screening</b>			
Montgomery County	41%	49%	51%
Bucks County	40%	47%	49%
Philadelphia County	32%	41%	41%
Pennsylvania	41%	47%	49%
United States	37%	43%	44%

<b>Food Insecurity**</b>			
Montgomery County	7%	6%	9%
Bucks County	7%	6%	9%
Philadelphia County	16%	14%	15%
Pennsylvania	9%	9%	12%
United States	12%	10%	14%

<b>Children in Poverty</b>			
Montgomery County	8%	7%	8%
Bucks County	8%	7%	8%
Philadelphia County	33%	28%	26%
Pennsylvania	16%	15%	16%
United States	17%	16%	16%

<b>Single Parent Household</b>			
Montgomery County	17%	17%	17%
Bucks County	18%	18%	18%
Philadelphia County	48%	48%	48%
Pennsylvania	25%	25%	25%
United States	25%	25%	25%

Focus	2023	2024	2025
<b>Median Household Income</b>			
Montgomery County	\$102,600	\$106,700	\$106,800
Bucks County	\$99,800	\$105,200	\$107,000
Philadelphia County	\$52,900	\$56,400	\$60,200
Pennsylvania	\$68,900	\$71,800	\$73,800
United States	\$69,700	\$74,800	\$77,700

<b>Diabetes Prevalence</b>			
Montgomery County	8%	8%	9%
Bucks County	8%	7%	9%
Philadelphia County	13%	12%	14%
Pennsylvania	10%	9%	10%
United States	9%	10%	10%

<b>Flu Vaccine</b>			
Montgomery County	65%	62%	64%
Bucks County	64%	60%	61%
Philadelphia County	50%	47%	49%
Pennsylvania	57%	53%	55%
United States	51%	46%	48%

<b>Adult Obesity</b>			
Montgomery County	28%	31%	31%
Bucks County	26%	31%	30%
Philadelphia County	31%	31%	35%
Pennsylvania	32%	33%	33%
United States	32%	34%	34%

<b>Primary Care Doctors</b>			
Montgomery County	730 per 1	700 per 1	770 per 1
Bucks County	1200 per 1	1240 per 1	1240 per 1
Philadelphia County	1330 per 1	1410 per 1	1410 per 1
Pennsylvania	1220 per 1	1260 per 1	1260 per 1
United States	1310 per 1	1330 per 1	1330 per 1

<b>Population</b>			
Montgomery County	860,578	864,683	868,742
Bucks County	646,098	645,054	645,984
Philadelphia County	1,576,251	1,567,258	1,550,542
Pennsylvania	12,964,056	12,972,008	12,961,683
United States	331,893,745	333,287,557	334,914,895

\* University of Wisconsin Population Health Institute / School of Medicine and Public Health

\*\* Food insecurity is defined as not having access to sufficient food or food of an adequate quality to meet one's basic needs

## Appendix 4.0 CY2024 Redeemer Health Volume

**County      Inpatient      Outpatient      Emergency**

### Montgomery County Zip Codes

19006	810	14,022	2,707
19009	21	485	56
19027	129	2,386	482
19038	99	2,099	313
19046	403	7,094	1,080
19090	135	2,510	533

### Bucks County Zip Codes

18966	608	8,762	1,515
18974	385	5,051	893
19020	372	6,328	687
19053	488	7,630	1,368

### Philadelphia County Zip Codes

19111	976	13,191	3,277
19114	413	4,880	1,015
19115	1,249	14,039	4,135
19116	1,482	16,275	5,055
19124	277	2,779	854
19135	216	2,527	651
19136	372	3,777	783
19149	283	3,262	1,040
19152	558	5,822	1,522
19154	496	6,152	1,324

	<b>Inpatient</b>	<b>Outpatient</b>	<b>Total Volume</b>
<b>Total CY24 Service Area Volume</b>	9,772	129,071	138,843
<b>Total CY24 Volume</b>	12,052	164,781	176,833
<b>Percent of CY24 Volume in Service Area</b>			<b>78.52%</b>

## Appendix 5.0 Redeemer Health Service Area Population by Zip Code (2023)

### Montgomery County Zip Codes

19006	23,211
19009	1,153
19027	20,412**
19038	32,157**
19046	19,143
19090	19,926**

### Bucks County Zip Codes

18966	35,994
18974	42,984
19020	57,079
19053	28,000

### Philadelphia County Zip Codes

19111	65,821
19114	31,071
19115	34,737
19116	33,421
19124	70,763**
19135	34,234**
19136	35,898
19149	57,226
19152	35,566
19154	34,084

**Zip Codes = 20      712,880\***

\*Population 534,106 in 2022 CHNA

\*\*Added Zip Codes Since 2022 CHNA